



For one year from date of purchase, Road Shower will repair, help you repair, or replace this Road Shower if defective in material or workmanship. Service is available by contacting Road Shower by phone or email. It is rare that a Road Shower needs to be returned. **99% of problems can be handled by obtaining a spare part from us.** Replacements or refunds will be authorized only if the problem cannot be solved after troubleshooting with you, which may include replacing parts. Please fill out the Return Merchandise Authorization form (RMA) before returning a Road Shower to Road Shower, LLC. Units will not be replaced, refunded, or repaired without an RMA filled out. We will give you a prepaid shipping label after receiving the form. Package and send using the prepaid label to Road Shower, LLC. You may also return Road Shower to your Road Shower dealer if you purchased from a dealer.

Returns requested for a reason other than a defective unit, such as changed mind, bought wrong size, etc, will need the RMA form filled out. We will need to receive the unit in good sellable condition. You will then receive the price you paid, minus a 10% restocking/repacking fee and the shipping costs.

This warranty applies only to units in the United States of America. For units sold outside of the USA, or sold in the USA and shipped or taken to a country other than the USA, contact your country's dealer for warranty issues. If the unit was purchased directly from Road Shower, LLC our warranty is the same as above except we use the Ebay's Global Shipping Program to sell the part for a nominal fee, and the shipping cost is paid by the customer.

Road Shower, LLC shall not be liable for any incidental or consequential damages. Some states do not allow the exclusion or limitation of implied warranties, incidental or consequential damages, so the above limitations and exclusions may not apply to you. This warranty does not cover damage resulting from misuse, abuse, neglect, alteration or modification, improper installation or operation, failure to tighten mounting hardware, or unauthorized repair or service. This warranty does not cover any representation or warranty made by dealers beyond the provisions of this warranty.

**Road Showers out of warranty.** Contact us for repair charges. We may be able to ship you the part that you need.

The warranty gives you certain legal rights, and you may also have other rights which may vary from state to state.